

For more information or for copies of Bus Talk in alternate formats, call LTD Customer Service: 687-5555 800-735-2900 (TTY)

BUS TALK

The Best Way to Connect

News and Information for LTD Customers

E-mail: ltd@ltd.org Web: ltd.org

Issue 270

July 2009



CONSTRUCTION UPDATE

PIONEER PARKWAY

Northbound travel along Pioneer Parkway East adjacent to the construction continues to be restricted to one lane during the day. More lane and/or turning restrictions will be in effect this summer as crews work in the intersections of Pioneer Parkway at Q Street and at Centennial Blvd. LTD is maintaining access to all businesses and property during construction.

INTERNATIONAL WAY

Work is progressing to complete improvements at the intersection of International Way at Gateway Street, and excavation and grading is continuing along the south side of International Way.

GATEWAY STATIONS

Construction has begun on the RiverBend and Sacred Heart EmX stations located on RiverBend Drive at the MLK, Jr. Parkway and Cardinal Way intersections, respectively.

Gateway Station Opening a Huge Success!

Over 500 people visited the new Gateway Station on Sunday, June 14, and Monday, June 15, as part of the grand opening celebration, and 33 lucky people won prizes donated by LTD and Gateway Mall merchants! The station currently serves regular LTD buses and will serve EmX vehicles when the Gateway EmX Extension begins service in late 2010. The \$2 million station was 100 percent funded by state and federal dollars.



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Summer Youth Pass

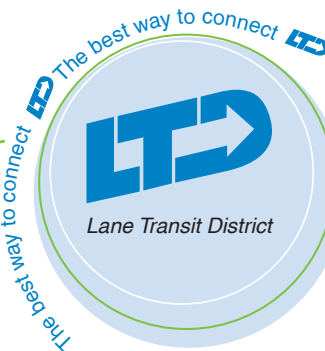
Unlimited Rides in July & August!

(Available only at LTD Customer Service)

INSIDE:

Oregon Country Fair
EmX Fare Collection Begins Soon!
EmX Construction Update

...and more!



Ride the Bus for Free with Your Oregon Country Fair Ticket

Lane Transit District will provide shuttle service to the Oregon Country Fair (OCF) in Veneta on Friday, July 10, through Sunday, July 12. The OCF is paying for 100 percent of the bus service to encourage fairgoers to ride the bus to the fair site. Fairgoers must have their OCF ticket or TicketsWest ticket confirmation letter in order to board the shuttle bus or enter OCF property. Without an OCF ticket, the shuttle fare is \$10 (\$15 on Saturday) to ride to the fair site. No one will be allowed access to the fair site without a ticket or worker pass.

LTD SHUTTLE BUS SERVICE - Shuttle service will begin at 10 a.m. The last shuttle will leave the fair site at 7:30 p.m. Shuttles will run from two locations:

- LTD Eugene Station, Bay I
- Valley River Center (northwest parking lot behind Keifer Used Cars)

Your fair ticket also is your bus pass for the day. Show your Oregon Country Fair ticket to the LTD bus operator and ride free. Keep your ticket stub for your return trip after the fair (only valid on the same date as the fair ticket).

The following items are not permitted on OCF property, and bags will be checked before boarding LTD buses: drugs, alcohol, pets, video cameras, or glass containers.

BICYCLE Information. There will be no bicycles allowed on the shuttle bus bike racks going to the Oregon Country Fair site. Bicycle racks are available at the shuttle boarding sites; however, space is limited at the LTD Eugene Station. Fairgoers may take Greenway Bike Bridge directly to the boarding site at Valley River Center. Bicycles that are chained to benches, railings, and other structures will be removed.

TICKETS. There will be no admission ticket sales at the fair site. Tickets are available at TicketsWest outlets or by calling 1-800-992-8499.

- **Valley River Center Shuttle Site** – TicketsWest Ticket Sales will be located adjacent to the shuttle boarding area.
- **OCF Site** – Will-call tickets will be available only at the fair site. Fairgoers must have their TicketsWest ticket confirmation letter.

Visit oregoncountryfair.com for more information!

Service Animal Reminder

For our riders traveling with trained service animals, LTD bus operators are allowed to inquire as to what task(s) your service animal has been trained to do to assist you. As a reminder, if you are traveling aboard LTD buses with a service animal, it must be under your control at all times, at all stops, stations, and on the vehicle. As required by law, it must be licensed or registered with the city and/or county in which the animal resides. Only service animals trained to do work specific to an individual's disability meet the Americans with Disabilities Act definition of a service animal.



SUMMER CONSTRUCTION



EXPECT DELAYS!

Construction continues throughout Lane County, so you can expect some delays. The following routes are currently affected by construction detours.

Route 12 Gateway Detour through July:

International Way will not be served by any buses traveling to Springfield Station. For service, customers should go to the west side of Deadmond Ferry Road, south of Game Farm Road South, or to the temporary bus stop located on Game Farm Road near Gateway. Buses traveling to Eugene Station will not be affected by this detour.

Route 40 Echo Hollow Detour May 19 through the first part of September:

Route 40 Echo Hollow went on detour on May 19, and it will continue through the first of September. The route will use Royal instead of Elmira, Maple, and Bertelsen. Some bus stops will be affected.

Route 91 McKenzie Bridge - Through August 13:

Expect delays on the first and last trips of the service Monday - Friday due to construction. Two stops located on the south side of McKenzie River Drive between Hwy 126 and Mill Creek Road will not be served.

Construction detours may shift, so visit LTD's website at ltd.org or call LTD Customer Service at 687-5555 for detour updates.

Fares Coming on EmX Beginning September 8, 2009



Effective Tuesday, September 8, LTD will begin charging a fare on EmX. The fare will be the same as on the rest of the LTD bus system. EmX will accept tickets vended from machines on the platform and all valid LTD bus passes.

The fare collection will differ from LTD's bus system. The system will operate similar to TriMet's MAX system in Portland, where instead of paying cash, customers will pre-purchase a ticket at the station before boarding. An LTD official will ride the system, and customers will simply show the official their ticket or other LTD pass. Read on for more information about the ticket machines!

EmX Fare Machines Will Go Live in September!

LTD will complete installation of ticket vending machines at EmX stations in July. LTD will begin testing the machines in July and August. The machines will be available for public use in late August; however, required use will not begin until Tuesday, September 8. The machines will make it possible for passengers to purchase adult and half-fare Day Passes or same-day single-ride tickets at all EmX stations.

Look for an opportunity to try out the machine at the LTD booth at the Lane County Fair and Eugene Celebration. At these events, the machine will be operational so customers will have an opportunity to see how it works. Information about the machine is in the 2009-10 Rider's Digest and on signage at all of the EmX stations. For the first couple of days of fare collection on EmX, LTD staff will be available at the stations to assist customers and answer questions.

The new fare system is simple for customers and cost-effective to operate. The machines will accept one dollar (\$1) bills, coins (except pennies), and credit/debit cards as payment for fare. Customers will receive a printed ticket indicating the fare type purchased. The machines sell one fare at a time and do not make change. The printed Day Pass is valid on LTD's EmX and regular bus system only on the date of purchase. When boarding an LTD bus, you will be required to exchange the ticket Day Pass for a regular Day Pass. Single-ride tickets will be valid only on EmX and must be used within 30 minutes from the time of purchase.

Watch for more information in future issues of *Bus Talk* and on LTD's website!



The 2008-09 Student Transit Pass for eligible students in grades 6-12 expired on June 30, 2009. LTD will continue to provide the student program during the coming school year beginning September 1, 2009, through June 30, 2010. *Watch for back-to-school information from your local school.*

Purchase a Summer Youth Pass for youth ages 6-18 ~ unlimited rides in July and August for only \$30!



jobs

"The economic development success of Springfield has always depended on transportation and transportation development."

Dan Egan, Executive Director
Springfield Chamber of Commerce



"From the establishment of the Southern Pacific Depot in 1891, to the construction of the I-5 Corridor, to the current development of Lane Transit District's EmX system, Springfield has taken full advantage of every new generation of moving people and goods more efficiently and effectively. In partnership with Lane Transit, we have worked to strengthen connections between the economic and employment centers in Springfield, Eugene, the University of Oregon, and soon the booming Gateway District. This EmX connection means commerce, synergy, and jobs for thousands of current and future Springfielders."

twitter

LTD is now tweeting via Twitter! If you have a twitter account, you can choose to follow LTD and receive tweets on your cell phone via text messages. Visit twitter.com/LaneTransit to access the LTD page.

LTD already has over 300 Facebook fans who are receiving updates, and Twitter is yet another way for customers and other interested parties to receive information and win great prizes! Check out the current contest on Facebook!

LTD is *The Best Way to Connect!* Spread the word!

