

## 2016 ANNUAL ROUTE REVIEW

### We want your input!

LTD is evaluating all routes for possible service adjustments for implementation in Fall 2016, and we want to hear from you. Contact us with your ideas for route modifications at 541-687-5555, [LTD@LTD.org](mailto:LTD@LTD.org), or visit LTD at the Good Earth Home and Garden Show January 22 – 24.

## SAFE PLACE HELPS KIDS

### Help for kids is only a bus stop away.



Since 2001, LTD's partnership with Safe Place, a non-profit organization aimed at building community safety nets for young people in crisis, has provided safe rides. In 2013 alone, 55 percent of all Safe

Place rides were provided by LTD. The partnership offers kids ages 12-17 a free bus ride to Looking Glass Station 7 when they feel lost or in danger. Station 7 is a 24-hour emergency shelter for runaway and homeless youth ages 12-17, and also serves as the youth crisis hot-line for Lane County.

Safe Place is a national youth outreach program that involves the whole community to provide safe havens and resources for youth in crisis. These "networks" include businesses, schools, fire stations, libraries, and other public buildings that display a distinctive yellow and black Safe Place sign.

Any youth who find themselves in crisis and in need of a Safe Place site or ride, please contact Looking Glass Station 7 at 541-689-3111.

To learn more, visit [nationalsafeplace.org](http://nationalsafeplace.org)

# BUS TALK

JANUARY  
2016

Issue 348



Lane Transit District will operate regular service on **Martin Luther King, Jr. Day** Monday, January 18, 2016

## WINTER SERVICE CHANGES EFFECTIVE SUNDAY, FEBRUARY 7

Each winter LTD makes route and schedule adjustments to improve service. These adjustments reflect suggestions from customers and employees.

Below is a brief summary of the route and service adjustments for winter that will become effective on Sunday, February 7, 2016. More details can be found at [LTD.org](http://LTD.org) beginning on Monday, January 25. The Winter Service Update will be available in limited quantities at the Customer Service Center and on LTD buses.

### 12 Gateway – Weekday Schedule

Minor time adjustments made at the stops at Gateway, Oakway Center on Coburg, and Pearl at 5th between 12:00 p.m. – 2:30 p.m.

### 28 Hilyard – Weekday Schedule

Trip added at 7:00 p.m. departing Eugene Station.

### 41 Barger/W 11th Ave – Weekday Schedule

Trip added at 4:15 p.m. departing Eugene Station, and times between 1:30 p.m. – 5:30 p.m. have been adjusted to improve service.

### 43 W 11th Ave/Barger – Weekday Schedule

The trip departing from Eugene Station at 6:40 a.m. will now depart at 6:45 a.m., and times along route have been adjusted to improve service.

### 52 Irving – Weekday Schedule

Trip added at 8:40 a.m. departing Eugene Station.

### 66 VRC/Coburg Rd – Weekday Schedule

Four trips added at 11:45 a.m., 12:15 p.m., 4:15 p.m., and 7:00 p.m. departing Eugene Station. Minor time adjustments made at Eugene Country Club, Valley River Center, Delta Oaks, Chad at Shadowview, Sheldon Plaza, Oakway Center, and Eugene Station between 11:00 a.m. – 1:15 p.m. The trips departing Delta Oaks at 6:05 a.m. and 6:35 a.m. will now depart at 6:04 a.m. and 6:34.

### 82 LCC/Pearl – Weekday Schedule

The trip departing LCC at 11:47 a.m. will now depart at 11:49 a.m., and times along the route have been adjusted to improve service. The 6:30 p.m. trip will now arrive at LCC at 6:47 p.m.

### 91 McKenzie Bridge – Weekday Schedule

The trip departing from Eugene Station at 5:30 p.m. will now depart at 5:35 p.m., and times along route have been adjusted.

### 92 Lowell/LCC – Weekday Schedule

The trip departing from Eugene Station at 5:35 p.m. will now depart at 5:30 p.m., and all other times on this trip will arrive/leave 5 minutes earlier.

### 93 Veneta – Weekday/Saturday Schedule

This route will now serve the West Lane Shopping Center, and other times have been adjusted to serve this stop.

### 95 Junction City – Weekday Schedule

Airport Connector: This route now connects with the Omni shuttle to transfer passengers to the Eugene Airport. The trips departing the Eugene Station at 2:35 p.m., 4:35 p.m. and 5:35 p.m., will now depart Eugene Station at 2:30 p.m., 4:30 p.m., and 5:30 p.m., and time adjustments made along the route for these trips.

### 98 Cottage Grove – Weekday Schedule

The trip departing Village Shopping Center at 5:48 a.m. will now depart at 5:43 a.m. The trip departing Eugene Station at 4:30 p.m. will now depart at 4:35 p.m. and time adjustments have been made along the route for both trips.



LTD.org  
LTD@LTD.org

## LTD CUSTOMER SERVICE CENTER

Visit LTD's friendly service experts at our Customer Service Center located at the downtown Eugene Station Lobby.

Customer Service Center Reps are available in person or via phone at 541-687-5555, 7-1-1 TTY.

The Customer Service Center is open Monday – Friday 7 a.m. – 7 p.m. and offers the following:

- Route and schedule information
- Bus passes, ticket books, and gift certificates
- RideSource and Diamond Express ticket books
- Customer waiting area
- ATM, change machine, and fare ticket machine
- Park & Ride Information
- Lost and found
- Alternative format materials
- Honored Rider, EZ Access, and Group Pass photo IDs

The Eugene Station Lobby is open every day from 9 a.m. – 5 p.m. and offers the following:

- Customer waiting area
- Customer restrooms
- ATM, change machine, and fare ticket machine
- Trip Planning program

## DUCK BASKETBALL

Free UO Basketball shuttle service is being provided by First Student for all home UO men's basketball games at Matthew Knight Arena (MKA).

Shuttles depart from:

- Autzen Stadium (east lot)
- LTD Springfield Station (special event section)
- Downtown Eugene (departs from E 10th between Willamette & Oak)

Shuttle service to games begins 90 minutes before tip off, and ends at tip off. The return service will depart 15 minutes post game. Return service is guaranteed only with the hand stamp received during the trip to MKA. Without a hand stamp riders will be accommodated as space allows. For more info contact First Student at 541-688-0454.

If the shuttle does not work for your schedule or location, the EmX is another great way to get to the game. Visit [LTD.org](http://LTD.org) for EmX schedule and stop information.

UO Men's Basketball January Home Game Schedule:  
Wednesday, Jan. 6, 6 p.m., vs California  
Sun., Jan. 10, 7 p.m., vs Stanford  
Thurs., Jan. 21, 6 p.m. vs USC  
Saturday, Jan. 23, 1 p.m. vs UCLA

## GOOD EARTH HOME SHOW



Come visit LTD at the 11th Annual Good Earth Home, Garden, & Living Show January 22-24, 2016.

Friday 5 p.m. – 9 p.m.

Saturday 10 a.m. – 8 p.m.

Sunday 10 a.m. – 5 p.m.

Lane Events Center, Lane County Fairgrounds  
13th and Jefferson Street, Eugene, Oregon

More than 225 exhibits and 60 seminars with 2 acres packed full of earth-friendly, exciting, and informative exhibits grouped into pavilions of sustainable style.

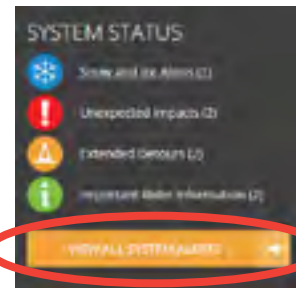
Free admission with canned food donations for FOOD For Lane County. Use LTD Routes 41 or 43 for a sustainable way to get to the show.

## LTD WEBSITE TIP #3

### Improved Service Alert Messaging

LTD's new website has you covered with a number of ways to find the route alert information that may impact your trip.

One place to look is the right-hand column of the home page, where we have added a System Status section. This section provides a quick reference list to any existing service alerts or route information notices. There are four message types: Snow and Ice Alerts, Unexpected Impacts, Extended Detours, and Important Rider Information.



The View All System Alerts button at the bottom of this section links you to a complete list of service alerts.

You can also navigate to a specific route page to learn about any alerts specific to that route. Below is an example of what you might see if construction was impacting the Route 24 bus.

	<b>Route 24 – Construction Detour</b> Due to construction, inbound Route 24 will not serve the bus stop on Donald Street north of 33rd Avenue. For continued service to Eugene Station use the bus stop on 34th Place east of Donald Street.
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These route specific messages will only be displayed at the top of the route page affected. When detours are lifted the notice will be removed from the website.

If Twitter is the way you prefer to keep updated, look for us @LaneTransit. Our Tweets are posted at the same time that we publish service alerts on our website.



Being an LTD Customer Service Rep gives me the opportunity to

## HELP PEOPLE

with many different needs get where they need to go.

- Zach Fish,  
LTD Customer Service Rep

## AMTRAK DISCOUNTS FOR DUCK GAMES

### Take the train to the game

Amtrak Cascades will continue their 25 percent off round trip travel to Ducks' home basketball games this season. To help with this promotion, LTD bus service will be free to Amtrak ticket holders for each of the men's basketball home games.

## BE SEEN, BE SAFE IN DARK WINTER WEATHER

### See the light!

Increase your visibility when you are waiting for the bus. Wear light, reflective colors or display a light (a flashlight, a bike light, or a cell phone light). Better visibility will help the bus operators see you at the bus stop.