

WINTER SERVICE UPDATE



LTD schedule adjustments go into effect on Sunday, February 7, 2016.

Riders, check on the routes that you regularly ride to learn if anything has changed. LTD Winter Service Updates are available on all the buses and at the LTD Customer Service Center at 11th Avenue and Willamette Street in Eugene. For detailed information about the service changes contact LTD Customer Service at 541-687-5555 (7-1-1 TTY) or visit LTD.org

Adjusted Routes:

- | | |
|-----------------------------|---------------------------|
| 12 Gateway | 82 LCC/Pearl |
| 28 Hilyard | 91 McKenzie Bridge |
| 41 Barger/W 11th Ave | 92 Lowell/LCC |
| 43 W 11th Ave/Barger | 93 Veneta |
| 52 Irving | 95 Junction City |
| 66 VRC/Coburg Rd | 98 Cottage Grove |

BUS TALK

FEBRUARY
2016

Issue 349



Lane Transit District will operate regular service on **President's Day**, Monday, February 15, 2016



LTD.org
LTD@LTD.org

ANNUAL ROUTE REVIEW

We need your input!

Each workday, Lane Transit District provides nearly 40,000 average passenger bus boardings. Evaluating routes for efficiency and effectiveness on a yearly basis is part of delivering high-quality service. Input from riders, bus operators, and the general public plays a critical role in improving the system for everyone. That input in the past few years has resulted in rural service additions, increased hours of service, and a pilot **AirportConnector** service.

This year we're happy to report that the proposed service adjustments include numerous additions that enhance the already high-level of service that LTD delivers every day. Below is a list of routes and adjustments **that are being proposed**. We need your input to help us decide which service is most important to the community.

EmX –15 minute service on Sundays

Route 1 Campbell Center – Additional midday trips

Route 11 Thurston –15-minute service on Sundays

Route 12 Gateway – Route change to improve service reliability

Route 17 5th/Hayden Bridge – Additional trips to fill service gaps

Route 18 Mohawk – Additional trips to fill service gaps

Route 33 Jefferson – Create a bidirectional route and extend service on 29th to Woodfield Shopping Center & Amazon Station; remove limited use section on Jefferson between 24th & 28th

Route 40 Echo Hollow – Extend service on 5th Avenue to serve Amtrak Station & 5th Street Public Market in both directions and serve Pearl Street; remove section with limited stops on Charnelton

Routes 51 Santa Clara & 52 Irving – 15-minute service along River Road from Chambers Street to Irving Road between 6:00 am – 6:30 pm

Routes 66 VRC/Coburg & 67 Coburg/VRC –15-minute service between 6:30 am – 6:00 pm

Route 93 Veneta – Additional trips on Saturdays and introducing Sunday service

Route 96 Coburg – Additional trips to increase service to Cal Young neighborhood & City of Coburg on weekdays

Springfield Connector – Create a new route to serve Springfield neighborhoods south of Main between 32nd & Thurston Station.

Weekend Hours – Extend the service hours one hour on Sundays and/or Saturdays on core routes (EmX, 11, 12, 13, 24, 28, 36, 40, 41, 43, 51, 66, & 67)

Departures from Eugene Station – Shift the :45 departures to :15 or :30

Holiday Service – Add regular weekday service on the day after Thanksgiving, instead of Saturday-level service.

Airport Service – Implement the pilot **AirportConnector** program into regular service

Here's how you can give us your input:

Go to LTD.org and click on "Take the Survey" on the home page

LTD Board Public Hearing, March 16, 5:30 pm, Eugene Library/Bascom-Tykeson Room

Call 541-682-6100

Email LTD at LTD@LTD.org

LTD EMPLOYEE OF THE YEAR

Kevin, an LTD Bus Operator, awarded 2015 Employee of the Year



Kevin began work for the District in 1987. Since then, he has received 26 Safe Driving awards, seven Monthly Value awards, and the Employee of the Month award in December 2004. In addition, Kevin earned the General Manager's Award for Excellence in 2008.

Recently, Kevin stopped his bus at a crosswalk for a girl and her mother. As they were crossing, Kevin noticed that an approaching car was not going to stop. Kevin immediately held his horn, which kept the girl from being struck by car.

Join us as we celebrate Kevin's much deserved award, and if you see him, congratulate him!



Kevin is a **ROCK STAR** in the eyes of his customers & very well respected by all of his co-workers!
Rick,
LTD Operations Supervisor

LTD WEBSITE TIP #4

Website Route Maps Made Better

When we introduced our new website in June 2015, one of the biggest changes was how we displayed route maps. They were more dynamic, showing the buses moving in real-time; however, they were also more confusing.

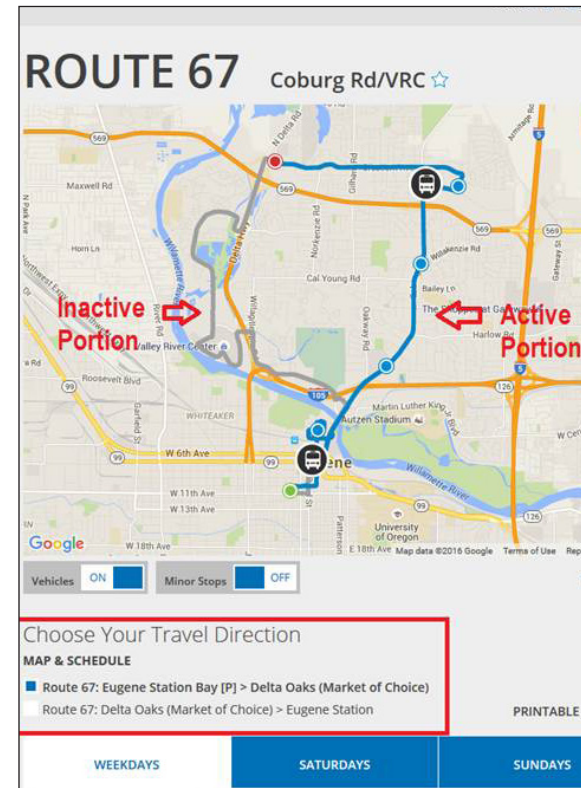
This was because they looked different than the typical maps found in the Rider's Digest. Instead of showing the entire route, the website only displayed half a route: the half of the route traveling away from a station. The other half of the route, the half traveling towards a station, could be viewed by clicking a link.

To make the maps more user-friendly, we have improved both the ways the maps are displayed and how to switch between the portions of a route traveling to and from a station.

Each route page now displays the entire route map, exactly as it is in the Rider's Digest. The active portion of the map is drawn with a blue line; the inactive portion of the map is drawn with a grey line. The bus schedule below the map will always match the active portion of the route.

To switch directions, look for the "Choose Your Travel Direction" header. The travel directions will be listed below the header. Click the box to the left of each description to select your travel direction; the map and schedule will match whichever box has been checked.

We love to hear your website feedback! Email us LTD@LTD.org to share your thoughts.



UPCOMING EVENTS

Oregon Higher Education Sustainability Conference: Empowering Tomorrow's Changemakers

February 4-5
Lane Community College

Join fellow colleges and universities in the state of Oregon as we investigate societal challenges, test drive potential solutions and shepherd in a sustainable future. Spur the advancement and adoption of sustainability at institutes of learning and beyond, as attendees carry new knowledge, skills, and connections into the broader professional and academic arenas.

lanecc.edu/sustainability

KLCC Microbrew Festival

February 12-13
Lane Events Center

80 breweries, live music, record & CD sale, and beer gear! All proceeds benefit KLCC 89.7 FM. Take the bus for free; go to the website to download an LTD bus pass.

klcc.org/post/klcc-microbrew-festival-2016