

EVENTS

St. Vincent de Paul Metomorphose Event

Saturday, April 21
Noon – 10:00 p.m.
252 Lawrence

Enjoy three events in one, celebrating Earth Day: Open gallery, earth friendly presentations, trade fair, happy hour, and the Metaporphose Upcycle Fashion Show and Awards Ceremony. Daytime activities are free. Admission for evening events is \$6 for adults and \$4 for youth and seniors. Visit svdp.us/news for more information. Sponsored by St. Vincent de Paul, M.E.C.C.A, and BRING Recycling.



Take Route 51

Saturday Market

Open April 7 – November 10
Eugene Park Blocks, 8th and Oak

Enjoy a day exploring locally made crafts from more than 200 vendors and an international food court while enjoying live music.



Take any route to downtown Eugene, then a short walk from the transit station.

Lane County Master Gardeners Plant Sale

Saturday, April 28
9 a.m. – 3 p.m.
Lane County Fair Grounds

Thousands of plants for sale from vegetables to succulents, used book sale, community booths and vendors, an Ask-a-Master Gardener booth and much more! All proceeds support Lane County Master Gardener Association.



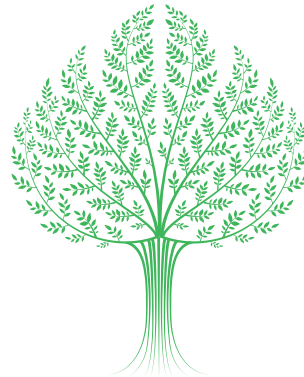
Take Route 41



APRIL
2018
Issue 375

HAPPY EARTH DAY!

April 22



LTD.org
LTD@LTD.org

LTD CUSTOMER SERVICE SATISFACTION SURVEY

April 9-May 6
Help us improve your transit experience!

Every year, LTD asks our customers to share with us, on a scale of 1 to 5, how they feel we are doing. It is that time of year again to ask you, our riders, to take the survey. This survey is conducted through the American Bus Benchmarking Group, and LTD will be compared against 19 other transit agencies across the country. Your feedback helps us improve our service, which makes transit easier and more enjoyable for you.

After last year's survey, we learned that LTD exceeded the community's expectations when it came to safety on the bus, driver helpfulness, ride comfort, how fare is paid for, pollution reduction, and how the system works in general.

We are asking you to take a few minutes to let us know how you feel we are doing so that we can continue to improve your transit experience. For taking the survey, you will be entered to win one of several \$25 gift certificates to a local business.

Beginning April 9

your opinion matters, participate in the survey!

LTD.org/Customer-Service-Survey

LTD PAWS PROGRAM



Correction from the February issue of Bus Talk

LTD had incorrectly noted that Rider Cards with paw prints indicate that riders have a certified service animal. Rider Cards DO NOT provide any form of certification and **LTD does not certify service animals.** Our voluntary service animal pilot project is intended to help speed up the boarding process by showing drivers we have already asked the rider about the status of their service animal, and therefore questioning again is not necessary. These Rider Cards are not a requirement for boarding with a service animal. Anyone boarding LTD without a Rider Card with paw prints will simply be asked what task the animal is trained to perform. Pets and emotional assistance animals continue to be allowed using an enclosed carrier.

PURCHASE YOUR PASSES

Enjoy the convenience

Did you know that LTD has an online store for you to conveniently purchase your 10-Ride ticket books and monthly passes? It's easy! Visit LTD.org/shop, select the items you wish to purchase, check out, and your passes are mailed to your residence. No more finding outlets or visiting the Eugene Downtown Customer Service Center to purchase your passes.



WHY WAIT? JOIN NOW!

Registration opens on April 3 for the Business Commute Challenge

Join a friendly competition-workplace against workplace-to see who can walk, bike, bus, carpool or telework the most during the week of May 12-18. The workplace with the most participation wins (based on size). It's good for the community, improves our public and personal health, and builds teamwork within your company. And it's really fun!

Individuals can win too! Prizes include a Burley Travoy bike trailer, a weekend getaway to the Oregon Coast, gift certificates to local businesses and more! The more you participate, the better your chance of winning a cool prize.

Whether you are already a bus rider, thinking about bike commuting for the first time, or interested in walking or carpooling to work, this Challenge is for you!



Register your team!
CommuteChallenge.org

EVERY DAY IS EARTH DAY AT LTD!

LTD and sustainability

LTD has a strong commitment to sustainability within our community, and sustainability is a core value we pursue all year long. Each year, LTD looks at new ways to reduce waste and improve the community's environment.

- LTD worked with Oregon State University engineers to conduct an energy efficiency audit. Through this audit, LTD is now looking at the recommendations made and how to implement them in order to reduce energy use.
- LTD, in conjunction with BRING Recycling, conducted a waste stream audit to determine the recycling efficiency within the company. It is important to LTD that all recycling is appropriately utilized.
- Through improved maintenance, and investment in newer and hybrid buses, LTD is now using 39,000 gallons less diesel than used in previous years. Continued reduction is expected as LTD invests in all-electric buses.
- LTD currently has three all electric buses that will be going into service later this year.
- Throughout the construction of the EmX West, LTD made sure to include many environmental improvements including six rain gardens, 200 additional trees, three new bicycle pedestrian bridges and 35 storm water filtration systems.

As a member of the community, there are many ways that you too can help reduce CO2 in our community. One easy way to help protect the planet is to leave your car at home and take the bus, ride your bike, carpool with your co-workers or even walk for those short trips. Let's celebrate Earth Day every day of the year and together we can improve our planet.



EARTH DAY

LET'S GET SOCIAL

facebook

Follow us

Want to keep up-to-date on what's new and happening at LTD and in the community? LTD constantly shares new information on the community, industry-related information and details about LTD services.

Follow LTD on Facebook!
Facebook.com/LaneTransit

IT TAKES A VILLAGE

Support a parent

Blue pinwheels will be placed at LTD's Springfield Station beginning March 30 to bring awareness to Child Abuse Awareness Month (April). In partnership with 90by30, LTD encourages the community to get involved with the initiative to reduce child abuse and neglect in Lane County by 90% by 2030.

Pinwheels for Prevention is a nationwide public awareness campaign created by Prevent Child Abuse America (PCAA). More than just an awareness campaign, the goal of Pinwheels for Prevention is to engage people in taking action to prevent abuse and neglect from happening in the first place.

90by30 volunteers will plant pinwheel gardens throughout Lane County along with blue streamers, and signage.

To learn more visit:
GetInvolvedLaneCounty.org