

# EMERGENCY RIDE HOME PROGRAM (ERH)



## EMPLOYER FREQUENTLY ASKED QUESTIONS

### ERH is Like Commuter Insurance

The ERH program is an opportunity for Eugene-Springfield employers to provide employees with a free taxi ride home, should they ever experience a personal or family emergency on a day they commuted to work without their car (bike, bus, carpool/vanpool, or walk). ERH is one of the easiest, cost-free benefits an employer can offer its employees.

#### Why is the ERH program offered?

One of the main reasons many people drive alone to work is the security of having a car available to them in case of an unexpected emergency. By providing a FREE Emergency Ride Home, we can increase the number of people in our community who will carpool, vanpool, take a bus, ride a bike, or walk to work.

#### How does the ERH program work?

In order for employees to receive ERH program benefits, the employer must first enroll by signing a program agreement and designating someone at their worksite to act as a liaison between Point2point and the employees at the worksite. This person is called an Employee Transportation Coordinator (ETC).

Employees will need to create an account at [GetThereOregon.org](http://GetThereOregon.org), the state coordinated online rideshare database.

Should an employee experience a qualified emergency on a day that they have commuted without their car, they simply access the Emergency Ride Home program in *Get There* and

“purchase” a voucher using points in their rewards program. Each user starts with one point for their first ride. The employee earns more points for future rides just by logging their trips in *Get There*.

The employee then enters the information requested and prints the voucher. The employee contacts one of the participating taxi providers listed and gives the completed voucher to the driver. The taxi company will invoice Point2point directly.

#### What conditions qualify?

- Personal or family illness, injury, or other emergency
- Home damaged by fire, burglary, or similar emergency
- Carpool/vanpool driver has an emergency and has to leave early, leaving passengers stranded
- Unscheduled overtime (with supervisor's signature on the ERH voucher)

#### What conditions do not qualify?

- Ride to work
- Personal errands or scheduled appointments

- Scheduled overtime or business related travel
- Working late without supervisor's approval
- Missed carpool/bus
- Inclement weather
- Personal vehicle or bicycle failure

#### Who offers the ERH program and how is it funded?

Point2point at Lane Transit District is the region's transportation options management program.

Point2point is overseen by an advisory committee of representatives from local jurisdictions acting in response to increased traffic congestion, environmental risk factors, and the mobility challenges facing our region. Funding for the ERH program is provided by regional jurisdictions as well as from state and federal funds.

### Sign Up Today!

Employers may enroll in the program by visiting [LTD.org/Point2point](http://LTD.org/Point2point) and completing the employer registration form, or by calling 541-682-6183.



Point2point

Point2point@LTD.org  
Facebook.com/Point2pointsolutions  
LTD.org/Point2point

Point2point at Lane Transit District  
541-682-6213  
PO Box 7070  
Springfield, OR 97475