

Common Commuter Concerns

All Modes

“What if I have an emergency?”

- The Emergency Ride Home Program (ERH) offers employees who have commuted to work by bus, bike, walking, carpool, or vanpool up to four (4) free taxi rides home per year in event of personal or family emergency. Join your employer network at GetThereOregon.org to access the free ERH program.

“I can’t do it every day.”

- You can vary your commute mode by the day, week, or month! There may be some times when your schedule does not permit you to use transportation options, and that’s okay.

“The bus stop is too far from my house.”

- You may be able to make it work by biking to the bus stop and taking your bike on the bus (ltd.org/bikes-on-the-bus/) or driving your car to a Park & Ride (ltd.org/park-ride-locations/).

Transit

“I don’t know how to buy a ticket.”

- If you have Group Pass: Your employee ID card with current bus sticker doubles as a bus pass! You can take any bus in our system* at any time, free of charge.
- If you do not have Group Pass: visit the LTD fare website (ltd.org/fare-pass-pricing/) to view your fare options. It’s easier than you think!

“I don’t know which bus to take.”

- Use the Plan Your Trip tool at ltd.org to find the easiest way to get from home to your workplace.

“It takes too long.”

- You may be able to shorten your commute time by taking your bike on the bus (ltd.org/bikes-on-the-bus/) or using a Park & Ride (ltd.org/park-ride-locations/).
- Use your time spent on the bus to follow-up on email, read, or simply relax and look out the window. You may find it to be a nice break before and after your work day, rather than sitting in traffic.

“I can’t make it all the way to my destination.”

- If you’re able, you could walk or take your bike on the bus (ltd.org/bikes-on-the-bus/) and ride the rest of the way. Get your daily exercise in!

Pool

“I don’t have anyone to pool with.”

- Visit GetThereOregon.org to see if you can find a carpool match, or ValleyVanpool. Info if you are commuting from more than 10 miles from your worksite. You could also try posting a Riders Wanted flyer at your worksite, which you can find at ltd.org/p2p-carpool/.

“I don’t want people eating/smoking/playing loud music around me in the car.”

- It’s your pool, it’s your rules. You can work out the details of what’s allowed with your fellow riders. You can find our Carpool Tips at ltd.org/p2p-carpool/.



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“I don’t want to go out of my way to pick people up/drop people off.”

- You can decide with your fellow riders who gets dropped off and picked up at what locations, or you could all meet at one designated location like a Park & Ride (ltd.org/park-ride-locations/).

Walking & Biking

“I’m out of shape.”

- The best way to get in shape to walk/bike is by walking/biking! Try it out on the weekends, or shorten your commute by driving or taking the bus part of the way. Your fitness level will increase the more you walk/ride.

“It’s too far.”

- Shorten your commute by driving or taking the bus part of the way (see ltd.org/bikes-on-the-bus/).

“I don’t feel safe.”

- Wear bright, reflective clothing and invest in some good lights you can place on your body or bike.
- Your ETC can direct you to some biking and pedestrian laws and safety practices. Walk and bike defensively and predictably.
- When riding, always wear a helmet.

“What if it’s raining/cold/too hot?”

- You don’t have to use active modes every day, but you can invest in rain/cold weather gear for your bike/body that will make it much easier. You can also walk/bike during the nicer part of the day and take transit or carpool for the part of your commute that’s colder/hotter/wetter.

“I have to wear nice clothes.”

- You can keep an extra set of clothes at work to change into once you arrive, or bring them with you in a backpack, bike basket, or pannier bag.
- Use an ankle strap to keep your cuffs clean, install a chain guard and fenders, and/or ride a bike with a step-through frame to accommodate different outfits.

“I don’t want to get sweaty.”

- If you allow enough time to travel at an easy pace, you may not get all that sweaty.
- If your workplace has showers: take a shower once you arrive.

“I don’t want to mess up my hair.”

- Try a simpler hair style, or fix your hair once you get to work.
- Wear a cap or bandana under your helmet.

“I have too much to carry.”

- Invest in a bike basket, rack, panniers, backpack, or bike trailer.
- Make use of any storage space available at work to keep things at the office.



(Walking & Biking continued from page 2)

“I don’t know the best routes to take.”

- You can use Google maps (maps.google.com) to find suitable bike routes. This works best in combination with the Eugene Springfield Bike Map (located on ltd.org/p2p-bike/) and/or a car ride to scope out the route and make sure it feels safe and familiar.

“I don’t want my bike to get stolen.”

- Invest in a sturdy U-Lock and cable.
- Lock your bike frame and tires to each other, and lock the frame to a bike rack.
- Invest in special hex key skewers and a bolted seat post instead of the quick-release type.

**Excludes the Diamond Express to Oakridge and Ridesource.*



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