# **COMMUNITY EVENTS**

#### Saturday Market

Open April 6 – November 16 10:00 a.m. – 5:00 p.m. Eugene Park Blocks, 8th and Oak

Enjoy a day exploring locally made crafts from more than 200 vendors and an international food court while enjoying live music, local color, and culture.

Take any route to downtown Eugene, then a short walk from the transit station.

### St. Vincent de Paul Metamorphose Event

Saturday, April 20 11:00 a.m. – 8:00 p.m. Lane Events Center

Celebrate Earth Day with your entire family at Metamorphose. Peruse booths of eco-friendly products and businesses, engage in fun and educational activities for all ages. Vote on your favorite designs in MECCA's Object Afterlife upcycled art challenge, or BRING's Product Design Challenge and check out what community designers can do with scraps during St. Vinnie's Fashion Challenge runway show. Innovation, inspiration, education, and, most importantly, FUN!

Cost: Suggested donation of \$2-\$5/person, \$10-\$15/ family at door. Visit **Svdp.us/news** for more information. Sponsored by St. Vincent de Paul, MECCA, and BRING Recycling.



## Lane County Master Gardeners Plant Sale

Saturday, April 27 9:00 a.m. – 3:00 p.m. Lane County Fairgrounds

Thousands of plants for sale from vegetables to succulents, used book sale, community booths and vendors, an Aska-Master Gardener booth, and much more! All proceeds support Lane County Master Gardener Association.



# **APRIL 2019**

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## JOIN THE BUSINESS COMMUTE CHALLENGE!

Registration opens on April 2

Join a friendly competition – workplace against workplace – to see who can walk, bike, bus, carpool, or telework the most during the week of May 11 – 17. The workplace with the most participation wins (based on size). It's good for the community, improves health, builds teamwork within your company, and it's fun.

Individuals can win too! Prizes include a Burley Travoy bike trailer, gift certificates to local businesses, and more! The more you participate, the bigger the prize you have a chance to win.

Whether you are a bus rider, are thinking about bike commuting for the first time, have just never quite started up with a carpool, or want to have fun with your co-workers...this Challenge is for you!

#### Sign-up now at:

## CommuteChallenge.org



# business commute challenge

# How Are We Doing?

## LTD CUSTOMER SERVICE SATISFACTION SURVEY

Help us improve your transit experience.

Every year, LTD asks our customers to share with us, on a scale of 1 to 5, how they feel we are doing. It is that time of year again to ask you, our riders, to take the survey anytime through April 14.

This survey is conducted through the American Bus Benchmarking Group (ABBG), and LTD will be compared against 15 other transit agencies across the country. Your feedback helps us improve our service, which makes transit easier and more enjoyable for you.

After last year's survey, we learned that LTD exceeded the community's expectations when it came to customer care, rider's comfort, how fare is paid for, pollution reduction, and how safe our riders feel in general.

We are asking you to take a few minutes to let us know how you feel we are doing so that we can continue to improve your transit experience. For taking the survey, you will be entered to **win one of five \$25 gift certificates** to a local restaurant or bus passes.

## LTD.org/Customer-Service-Survey





## **MOVING AHEAD**

MovingAhead, a



collaboration between the **MovingAhead** City of Eugene and Lane

Transit District, focuses on better connecting people to jobs, schools, shopping, recreation, and other activities by offering transportation improvement options to help safety and livability for everyone. Currently, MovingAhead is exploring five transportation packages to improve safety and accessibility on some of Eugene's streets over the next 10 years: River Road, Highway 99, Martin Luther King Boulevard, Coburg Road, and 30th Avenue to LCC. The community can provide feedback on what is needed along those streets by participating in an online open house at MovingAhead.org. Your participation will enter you in a drawing to **win a \$25 Amazon gift card.** 

# EARTH DAY

LTD has a strong commitment to sustainability within our community, and sustainability is a core value we pursue all year long. Each year, LTD looks at new ways to reduce waste and improve the community's environment.

- LTD worked with Oregon State University Energy Efficiency/Industrial Assessment Center to conduct an energy audit of our facilities. LTD then implemented the project identified to save the most energy - cooling upgrades associated with our server room in 2019.
- In the mid-2000's, LTD began investing in cleaner diesel hybrid buses and now they make up more than 50% of our bus fleet.
- In February 2019, LTD put its first all-electric bus into revenue service. LTD has secured the necessary funding to add at least 9 more all-electric zero tailpipe emissions buses to our fleet in the coming years.



For Youth...A place to go.

All LTD buses are nationally recognized mobile Safe Places and can be used by youth as a place to go for immediate help. Safe Place is a network of youth-friendly businesses, schools, fire stations, libraries, and other public locations that display the distinctive yellow and black Safe Place sign. Any youth in crisis and in need of a safe place should locate an LTD bus operator or supervisor, public safety

- LTD encourages employees to participate in utilizing active transportation modes, especially as part of the annual Business Commute Challenge and the Oregon Drive Less Challenge.
- LTD developed an employee volunteer program where employees can give back to the community by volunteering their time to non-profit sustainability focused organizations.



officer, or customer service representative for assistance. LTD will then contact Looking Glass Youth and Family Services to ensure the safety of any youth who may require help. For more details visit:

NationalSafePlace.org

# GET ON BOARD FOR PUBLIC TRANSIT DAY

Join us on April 25 by showing that you "Get on Board!"

Sponsored by the American Public Transportation Association (APTA), the 2019 National Get On Board Day is a day that encourages people to support public transportation and showcases the benefits it brings to communities. Each weekday in the U.S., 34 million people board public transportation.

Additionally, public transportation is a cornerstone of local economies in urban, suburban, and rural communities. In fact, public transportation helps to make a community economically prosperous and competitive. Every \$1 invested in public transportation generates approximately \$4 in economic returns, powering community growth and revitalization.

