

COMMUNITY EVENTS *Continued*

Lasers at the Library II

A Retro-Future Sci-Fi Party
Friday, March 27, 6:00 p.m. – 9:30 p.m.

See the Downtown Library in a new and amazing light! All ages are invited to join in the fun at "Lasers at the Library," a retro-future sci-fi party featuring laser tag, arcade games, light art, music, food trucks and more. Plus check out science fiction and futuristic books, comics, and graphic novels. Free LTD bus passes are available to print online.

Eugene-or.gov/4156/Lasers-at-the-Library



Take any bus to the Eugene Station



Food for Lane County Annual Chef's Night Out



The Graduate Hotel
66 E 6th Ave., Eugene
Monday, March 30, 6:30 p.m. – 9:00 p.m.

A foodie's dream come true! Purchase a ticket and spend the evening sampling bites from Lane County's finest restaurants and beverage purveyors.

In addition to fabulous food and drink, there is live music and the chance to vote on your favorite bite.

100% of ticket sales go directly to Food for Lane County. To learn more, visit: FoodForLaneCounty.org



Take EmX or any bus to Eugene Station



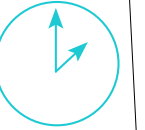
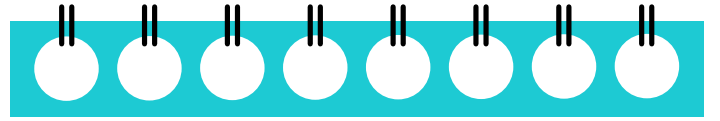
LTD.org

What's Inside

Daylight Savings Time Begins

New Single Ride Tickets

Bus Operator
Appreciation Day



Daylight Savings Time Begins March 8!

Remember to set your clocks ahead one hour.



SPRING BREAK REMINDER March 21 – 29, 2020

Many LTD bus routes serving UO, LCC, Eugene, and Springfield schools, experience schedule or route changes when school is out on holidays or seasonal breaks.

Please check the Rider's Digest for details on routes 24, 27, 36, 67, 73, 79x, or call LTD Customer Service at 541-687-5555 to see how your route may be affected.

24

Donald

27

Fairmount

36

West 18th

67

Coburg/VRC

73

UO/Willamette

79X

UO/Kinsrow



LTD CUSTOMER SERVICE SATISFACTION SURVEY

Help us improve your transit experience.

Each year, LTD conducts a survey asking customers how they feel about bus service on a scale of 1 to 5. The survey is conducted through the American Bus Benchmarking Group where LTD will be compared against 15 other transit agencies across the country. The feedback is used to help LTD improve service, making transit easier and more enjoyable for riders.

LTD would like to invite you once again to take a few moments to participate in this year's online survey beginning March 9. This is a great opportunity to let LTD know how you feel and what can be done to improve your transit experience. For taking the survey, you will be entered to win one of five \$25 gift certificates to a local restaurant.

Survey Available March 9 at: LTD.org/Customer-Service-Survey



GET OUT AND GET GOING!

Are you or someone you know 65 years or older? If so, take advantage of LTD's Honored Rider program providing free bus fare for anyone 65 years and older. It's a great way to stay active and explore the community.

Bring photo ID/proof of age to the LTD Customer Service Center located at 11th and Willamette St., have your photo taken, pay \$3 for the TouchPass Card or use the mobile app, and begin riding for free!

LTD.org/riding-the-bus

Does the transit system we have today meet our community's needs and goals?

Transit Tomorrow reflects the community's values

Transit **Tomorrow**

TransitTomorrow.org



SOCIAL EQUITY

The proposed system increases access across the various segments of the community.



FISCAL RESPONSIBILITY AND EFFICIENCY

The current system is not efficient and is becoming costly to operate. The proposed system would allow resources to be better used, which allows increases in service including weekends and nights.



CLIMATE CHANGE AND SUSTAINABILITY

LTD recently completed a report that shows the most effective thing LTD can do to affect climate change is to increase ridership.

DRIVER APPRECIATION DAY

Wednesday, March 18



Have you thanked your bus driver lately? Consider this...for hours on end, your LTD bus operators manage to keep a schedule, maintain excellent customer service, check fares, give directions, announce stops, and so much more. All this while safely maneuvering a very large vehicle through unpredictable traffic, adverse weather conditions, and some really tight spaces. The fact is, our bus operators don't have an easy job, they just make it look that way.

LTD, like many transit systems throughout the nation, sets aside a day each year to celebrate the men and women who keep our communities moving. Bus Driver Appreciation Day is Wednesday, March 18. Do you have a driver you'd like to thank? Someone who makes a positive difference in your day? If so, please go to LTD's Customer Service Center at the Eugene Station and fill out an appreciation card, and we'll make sure the driver's get your messages.

Let's celebrate our hard working bus operators and show them how much we really appreciate all they do for this community. Spread the word!



SINGLE RIDE TICKETS HAVE A NEW LOOK!

Riders using **10-Ride Ticket** books will now have a new **Single Ride Ticket** featuring a scanable QR code.

ONE TICKET = Single Ride
TWO TICKETS = Day Pass from Operator

Once a ticket is scanned, it becomes void and the fare scanner will display a red light if the ticket is scanned again.

The 10-Ride Ticket books are no longer available for purchase, but are still honored as valid fare.

COMMUNITY EVENTS

Lane County Home & Garden Show

March 12 - 15
Lane Events Center

Shop & compare 325 exhibits featuring experts, products and services for homes & yards. John Gidding, star of 'Curb Appeal' and Andrea Bellamy, author of 'Growing Gourmet Edibles & Small Space Gardening' will be speaking all three days and much more. \$4,500 in KEZI-9 Prizes. Free admission with canned food donations for Food for Lane County. To learn more visit EugeneHomeShow.com



Take Route 41