



## Last Chance to Win a \$100 Gift Card

The LTD annual customer satisfaction survey closes May 9. Your participation in this short, 3-5 minute survey helps us understand how we can better serve our riders. Don't miss out on the opportunity to share your feedback and get a chance to win a \$100 gift card. As part of LTD's health-first approach, participants can access the survey online to eliminate person-to-person contact. Printed surveys are available upon request at the Customer Service Center at 1080 Willamette Street and can be returned there once completed.

For more information and to fill out the survey, visit: [LTD.org/customer-service-survey](https://LTD.org/customer-service-survey)



## May is Bike Month!

Gear up for May is Bike Month! Nationally observed since 1956, May is Bike Month has been celebrated in Eugene and Springfield since 2014. Bike Month showcases the many benefits of biking and inspires more folks to give it a try. LTD is encouraging those who are able to get out and ride, to hop on a bike for fun and exercise, for essential errands and trips, and as a great way to connect with transit. Our community is offering a full lineup of free online and COVID-safe in-person events, classes, rides, bike tune-ups, and weekly raffles. It's a wonderful time of year to roll those wheels out of the garage (or hop on a PeaceHealth bike) and share in the joy of biking!

For more info on May is Bike Month events and COVID safety protocols, visit: [webikelane.org](https://webikelane.org) and follow @May.Is.Bike.Month.Lane.County on Facebook.

Want to take your bike on the bus? Visit: [LTD.org/bikes-on-the-bus](https://LTD.org/bikes-on-the-bus)



## Summer Service Change

Three times a year, LTD makes route and schedule adjustments to make bus service more efficient and meet the changing needs of our community. We are approaching the second service change of the year, which will **take effect on June 13**. Behind the scenes, our transportation planners study ridership patterns weeks in advance to create an operating schedule that meets the demand of our riders.

To see the exact changes to your route, if applicable, visit: [LTD.org/service-changes](https://LTD.org/service-changes)

**Adjusted routes shown in list.**  
*Routes with no changes are not listed.*

11	Thurston	52	Irving
12	Gateway	55	North Park
13	Centennial	66	VRC/Coburg
24	Donald	67	Coburg/VRC
27	Fairmount	73	UO/Willamette
28	Hilyard	78	UO/Seneca/Warren
33	Jefferson	81	LCC/Hilyard
36	West 18th	85	LCC/Springfield
40	Echo Hollow	92	Lowell/LCC
41	Barger/Commerce	95	Junction City
51	Santa Clara		

## No Service on Memorial Day

This Memorial Day we honor those who have served our country and made the ultimate sacrifice. **Buses will not operate on Monday, May 31**, and both the Customer Service Center and Administrative Offices will be closed. Regular service will resume on Tuesday, June 1.

Learn more about LTD's hours and holiday service: [LTD.org/hours-holiday-service](https://LTD.org/hours-holiday-service)



## Don't Invite COVID

Planning a party? Be sure to follow local guidelines for indoor and outdoor gatherings when deciding on the number of guests to invite and **Follow the Four**: Stay six feet apart. Wear a mask. Wash your hands. Avoid large gatherings.

### Five party-planning tips for hosting:

1. Know your county's risk level and follow the state's guidance for gatherings.
2. Host your party outdoors where there's plenty of space.
3. Pre-slice the cake or serve cupcakes and limit the sharing of food and utensils.
4. Stagger arrival times for better social distancing.
5. Ask guests to stay home if they're not feeling well and Follow the Four.

For more information on keeping Lane County safe, visit: [DontInviteCovid.org](https://DontInviteCovid.org)

