

Holiday Service Hours

LTD buses, Customer Service Center and Administrative Offices operate on adjusted schedules in observation of certain holidays. A preview of adjusted holiday schedules is outlined below.

For a complete list of holiday service schedules, visit: LTD.org/hours-holiday-service

LTD Buses and Paratransit: Operate on regular schedules with last bus trips departing Eugene Station at 7:30 PM.

Customer Service Center: 7:00 AM-5:00 PM

Administrative Offices: Closed

LTD BUSES AND PARATRANSIT CUSTOMER SERVICE CENTER

CLOSED

Christmas Day



Christmas Eve

LTD Buses and Paratransit:



Service will operate on regular schedules.

Customer Service Center: 7:00 AM-6:00 PM

Administrative Offices: Closed

JAN

New Year's Day

LTD Buses and Paratransit: Service will operate on Sunday schedules.

Customer Service Center: Closed

Administrative Offices: Closed

Celebrating International Day of Persons with Disabilities

December 3 is International Day of Persons with Disabilities, promoting the rights and well-being of persons with disabilities worldwide. At LTD, we commit to listening, learning, and including voices from the diverse identities and abilities of our employees and our community — and we take care to consider how our decisionmaking processes address historic inequities in transportation. By partnering with local governments and non-profits such as White Bird Clinic, Senior and Disability Services, Alternative Work Concepts, and South Lane Wheels, LTD delivers award-winning services for older adults and people with disabilities. LTD was the first transit district in the country to feature a fully accessible

vehicle fleet, before it became an ADA requirement. In our day-to-day operations, we strive to increase the opportunities and independence for people with disabilities to get where they need to go.

To learn more about our accessible services, visit: LTD.org/accessibility-info

Student Transit Pass Deadline

LTD welcomes students on the bus with the Student Transit Pass. All K-12 students in public and private schools across Lane County are eligible for the Student Transit Pass, allowing them to ride the bus for free. The program aims to assist families with transportation costs and help students access extracurricular activities, work and school. Students and parents can visit their school's office to get a tap card or receive information about using the Umo Mobility app to redeem a Student Transit Pass. Students must have a pass by December 30, 2021 to continue riding the bus for free. Schools that are not yet



set up in the program can contact Cammie Harris at 541-682-6118 or Cammie.Harris@LTD.org.

For more information, visit: LTD.org/student-pass

Tap Cards Available Online

Holiday Gifting



Need a thoughtful and practical gift idea? Give your loved one, coworker or friend a tap card with stored value, or a RideSource or Diamond Express ticket book. Take a trip to the Customer Service Center at 1080 Willamette St., or visit LTD's Online Store to purchase.

Order online: LTD.org/shop

Be Prepared

It's time to get prepared for winter weather before it arrives. Here are three ways you can prepare right now for potential snow and ice incidents:

1. Go to LTD.org, click on the routes you use and see if there is a blue snowflake symbol displayed on the route. This indicates that on snow or ice days, your route could be delayed or detoured. Plan ahead when snow is forecasted and expect delays.

2. Follow LTD on Twitter (@LaneTransit). The LTD website Service Alerts page and Twitter will be updated regularly, and local news sources will be kept informed, as well.



3. Prepare a grab-and-go bag of snowy day essentials, such as a hat, scarf and gloves, a clip-on light to keep your hands free and spare socks.

Standard snow & ice detour maps are available online at LTD.org or at the Customer Service Center at the Eugene Station. To learn more, visit LTD.org/snow-ice-information



Egan Warming Center

Egan Warming Center

When the Egan Warming Center is open, LTD offers free transportation to those in need of a warm shelter. To receive a free ride to an Egan Warming Center, talk to a bus operator. Egan Warming Center is a service offered by St. Vincent de Paul Society of Lane County and operates when overnight temperatures are forecasted to dip below freezing from November 15 to March 31. Local media outlets will be alerted when the service is open and pass the information to the community.

For more information, or to volunteer, visit: www.eganwarmingcenter.com

Be Seen at Your Stop

As the daylight starts fading earlier and the weather shifts to wintry conditions, it can be difficult for bus operators to see you waiting at your stop. Visit the Customer Service Center at Eugene Station or ask your operator for a free pedestrian or clip-on bike light, while supplies last. Be safe and help our bus operators and other drivers see you when it is dark, foggy, or raining by following these tips:



- Stand up as the bus approaches your stop.
- Use a cell phone or light to signal the bus operator.
- Wear light-colored, bright, or reflective clothing.
- When walking, face oncoming traffic.



Stay Healthy by **Following the Four**

LTD wishes you health and happiness this holiday season. Keep COVID under wraps by getting vaccinated and Following the Four:

- Wash your hands
- Stay six feet apart
- Avoid large gatherings
- Wear a mask when required

Learn more about COVID-19 vaccines: lanecounty.org

Community Events

Shop local and support small businesses in Lane County at the outdoor Holiday Farmers Market and indoor Holiday Market. Stop by to get unique holiday gifts, pick up some fresh produce, and grab a bite to go. Facemasks are required and all visitors must maintain six feet distance.

Holiday Farmers Market 5th Ave., High & Oak St.

Nov. 20-Dec. 18 Sat.: 9 a.m.-3 p.m. For more information, click here.



Holiday Market Lane Events Center

Nov. 20-21, 26-28 and Dec. 4-5, 11-12, 18-19, 23-24 10 a.m. – 6 p.m. (closing at 4 p.m. on Dec. 24th) For more information, click here.

