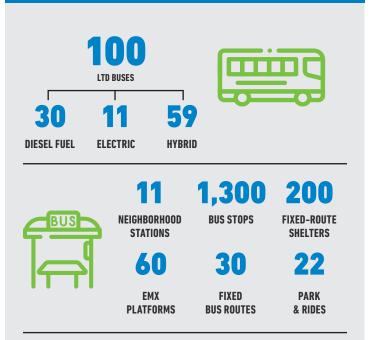
2021-2022 FISCAL YEAR IN REVIEW



BY THE NUMBERS



RIDERSHIP NUMBERS





During year two of the COVID-19 pandemic, bus operations, fleet maintenance, facilities, and administrative staff continued to rise to the challenge of providing "health-first" bus service to our communities, in compliance with changing state and federal guidelines.

LTD restored full RideSource service in August 2022 and added eight fixed bus routes the following month. Overall, ridership began to stabilize at about 18,000 boardings per week, a sharp increase over the previous year's average boardings of 12,000 per week. Weekly boardings, however, remained at half of prepandemic levels through 2021. Over time, we expect ridership to return to pre-pandemic boarding levels as people resume routines, activities and appointments.

It was also a year of firsts. In July, Congressman Peter DeFazio and U.S. Secretary of Transportation Pete Buttigieg toured LTD facilities, met with staff, and test drove one of LTD's first battery-electric buses. By early 2023, 30% of LTD's fleet will be comprised of battery-electric buses, making the District a leader in adopting a zero-emission fleet.

LTD bus operators and staff members shared in the Eugene Area Chamber of Commerce's annual First Citizen Award. Other awardees included medical personnel, educators, first responders, farmers, and banking professionals. These essential workers were recognized for keeping Eugene healthy and moving the economy forward during the COVID-19 pandemic.

In addition, LTD received the Certificate of Achievement for Excellence in Financial Reporting, the most prestigious award given to government agencies from the Government Finance Officers Association of the United States and Canada (GFOA). The award recognized LTD's financial reporting for the fiscal year ending June 30, 2020. LTD earned the award for clearly communicating its financial story in the "spirit of full disclosure."

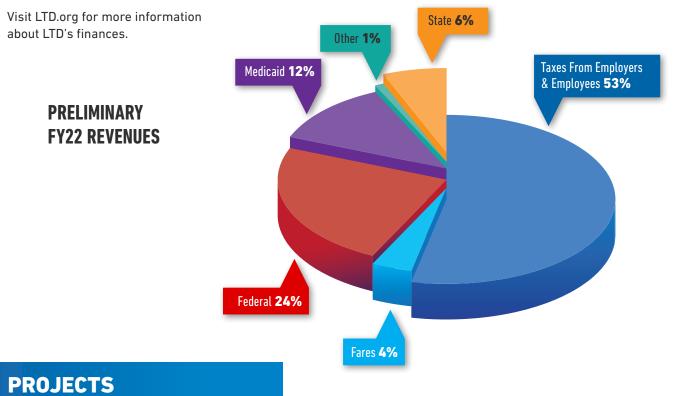
The GFOA recognition came on the heels of the Federal Transit Administration's (FTA) announcement that it found no deficiencies in any of the 21 areas it examined in a Triennial Review of LTD's federal compliance in the administration and implementation of the District's FTA-funded programs.

Recognition from the FTA and the GFOA confirms LTD is a responsible and transparent steward of the government funding it receives to deliver transit service throughout the District.



FUNDING

LTD is funded through a combination of fares, taxes paid by local employers and employees, and from state and federal sources. LTD is committed to transparent financial stewardship of taxpayers' dollars and strives to provide public transit service that reflects the needs of the communities it serves.



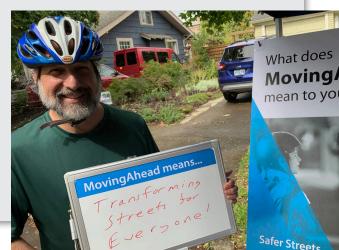
MovingAhead Takes Another Step Forward

MovingAhead began in 2015 as a partnership between the City of Eugene, LTD, regional agencies, and the Eugene-Springfield community. Its goal is to prioritize safety, equity, and the role of transit to meet the City of Eugene's climate and housing goals by envisioning a community where more people are able to travel easily by bus, bike, and on foot.

In March, the LTD Board of Directors and the Eugene City Council approved MovingAhead's locally Preferred Alternatives for five key corridors.



In the next steps of the project, LTD and City of Eugene staff will work on refining the designs for the project, which includes more community engagement, so that staff can continue to work towards implementing investments along these important streets.





Mobility Management Strategy (MMS)

From January through May, LTD engaged with the community to seek input on how the District can collaborate with partners to expand and modify the local transportation network.



The public input gathered during the process will inform how LTD can deliver future public transportation options and services to the region.

LTD seriously considers all community input to manage our available resources and meet the public transportation needs of a changing community and region. An updated MMS will roll out in 2023.

Vax Campaign

LTD and its more than 20 community partners continued an English and Spanish language social media,

billboard, and television campaign to encourage people to get a COVID-19 vaccination.

LTD Board of Directors Approved the District's First Strategic Business Plan

LTD developed its Strategic Business Plan over several months after receiving input from community members through surveys and meetings, as well as with guidance from the District's Strategic Planning Committee,

comprised of volunteer members from throughout the District.





Electric Bus Order

LTD ordered 19 more battery-electric buses to replace aging diesel-fueled buses. The new battery-electric buses are expected to arrive in late December 2022 and early January 2023.

Preparation for World Athletics Championships Oregon22

Through collaborations with World Athletics Championships Oregon22 event staff, state and local government, and Travel Lane County, LTD increased frequency along its EmX routes, accommodated detours along the marathon and racewalk courses, and implemented supplemental airport service to hotels with additional vehicles from TriMet (Portland) and Cherriots (Salem).





BY THE NUMBERS

 \square 2,750,000

Miles of Medicaid Transporation

50,000 **Requests for Gas Mileage Reimbursement**

175,000 **Consecutive Miles**

21.000 **Consecutive Accident-Free Trips**

36,000

ADA Paratransit Service Hours

2,300

Transportation Eligibility Assessments for Older Adults and People with Disabilities

Paratransit

71



Participants in our Service Animal Paw Print Program **250,000**

Through RideSource, LTD offers an origin-to-destination

and operates the same hours as the bus.

transportation solution for people unable to use a fixed-route bus due to a disability. The service operates within approximately 3/4 miles of bus routes in the Eugene/Springfield metropolitan area



225,000

Non-emergent Medical Transportation (NEMT) Service Hours

500

Travel Training Trips

12,000 **Rider Cards in Circulation** 3.961 8.914 Half-Fare Honored Rider

COMMUNITY COLLABORATIONS



MISSION VISION **VALUES**

CONNECTING OUR COMMUNITY IN ALL THAT WE DO, WE ARE COMMITTED TO CREATING A MORE CONNECTED, SUSTAINABLE, AND EQUITABLE COMMUNITY RESPECT, INTEGRITY, INNOVATION, EQUITY, SAFETY, AND COLLABORATION