

BUS TALK :

APRIL 2025



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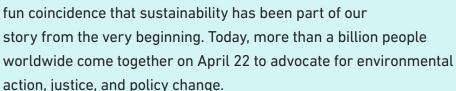
Students Ride LTD for Free!

Get your Student Transit Pass at your school today.



Earth Day is Every Day at LTD

Earth Day was first observed in 1970 to raise awareness about air and water pollution. That same year, LTD was established—making it a



At LTD, <u>our commitment to sustainability</u> is a year-round effort. We have significantly reduced fossil fuel use in our fleet, which now consists primarily of Hybrid-Electric, Electric, and R99 renewable diesel buses. R99 is a cleaner-burning fuel made from waste fats and plant oils, meaning it does not release new carbon dioxide into the atmosphere. It also reduces particulate emissions and has low toxicity and odor, providing a cleaner, more comfortable experience for both riders and employees.

R99 is also financially sustainable—after a period of high costs, the fuel has become more affordable thanks in part to the Oregon Clean Fuels Program. Because R99 is a "drop-in" fuel, LTD has been able to transition seamlessly without modifying existing equipment or infrastructure.

By choosing public transit, biking, or walking, you're helping reduce emissions and create a more connected, sustainable, and equitable community. Thanks for being part of the movement!

Visit **LTD's sustainability webpage** to learn more.





Access Endless Summer Fun with LTD's Student Transit Pass

As the school year comes to an end, Lane Transit District wants to remind students to get their free Student Transit Pass before summer break. All K-12 students in public, private, charter and home schools across Lane County are eligible for the Student Transit Pass program. Students and parents can visit their school's office to get an electronic tap card or information about how to use the Umo Mobility app to redeem a Student Transit Pass. Students must get their bus pass before the last day of school to continue riding the bus for free all summer long.

For more information about the LTD Student Transit Pass, visit your school's office.

Got 5 minutes? Take Our **Customer Survey!**

You could win a \$100 gift card

Whether you use the buses frequently, occasionally, or hardly at all, we want to hear from you! Take LTD's annual customer satisfaction survey to tell us about your experience with LTD. People who complete the survey will be entered to win a \$100 gift card to Fred Meyer. The survey takes 3-5 minutes to complete and is available April 22-May 19. Printed surveys are available upon request at Customer Service Centers and can be returned there once completed.

Take the Survey April 22-May 19.

April Rider Appreciation

This spring, we're celebrating our riders with FREE limited-edition stickers, specially designed for LTD riders.

Stop by the Customer Service Center at Eugene or Springfield Station starting April 29 to pick up your exclusive sticker (while supplies last).

Like the rhododendrons that thrive in our region, LTD is here to keep your travels growing—whether you're commuting to work, heading to class, or exploring our community.

Thank you for riding with LTD!



Coming Soon: Scan or Tap to Ride EMX

To use the QR code signs:

- 1. Open the Umo app.
- 2. If your app is not already connected to your bus pass, add money or a pass to your Umo wallet, or redeem your benefit code from your school or employer.
- 3. Select "Code" from the menu at the bottom and then select "Scan".
- 4. Scan the QR code located at the top of the EmX ticket vending machine.

For people using tap cards or boarding at stations without QR code signs, on-board readers will be located at the front and rear doors to pay fare when boarding. Cash will still be accepted at ticket vending machines and at Customer Service Centers. Keep your ticket to show fare inspectors.

Read more about riding the EmX.



Beginning April 1, 2025, RideSource Riders Can Pay Fare with Umo

RideSource riders now have three ways to pay fare: cash, ticket books, and the Umo app or tap card. Just like on LTD neighborhood routes and EmX, Umo offers RideSource riders an additional way to pay fare that is contactless and convenient.



Get started with Umo with these steps:

- Choose if you want to use a Umo tap card or the smartphone app. You cannot use both the Umo tap card and the Umo App — you must choose one or the other.
- 2. **Buy a tap card** (\$3) at a Customer Service Center or online at **LTD.org/Shop**, OR download the Umo app to your phone.
- Add money to your account. A customer service representative can help you add money to your account, or you can create an account at <u>UmoPass.com</u> or in the Umo app to add money to your account at any time.
- 4. When boarding the RideSource bus, the fare reader is inside the accessible entrance. If you need help, the bus operator can assist you. Just like when paying cash, operators cannot search purses, pockets, or backpacks for a rider's fare. Convenient fare lanyards are available free of charge at any of LTD's customer service locations.

Your Umo account balance can be used for LTD neighborhood routes, EmX, and RideSource paratransit service. However, daily and monthly bus passes cannot be used on RideSource, and fares paid towards RideSource cannot be used towards fare capping.

How do I say Umo? Umo is pronounced You-Mo

Visit <u>LTD's RideSource webpage</u> to find <u>frequently asked</u> questions and tips on getting started with Umo.



April Events



Re-Imagine Earth Day Sunday, April 13 • 2:00-6:00 p.m.

Farmers Market Pavilion and Plaza

LTD will be at **Re-Imagine Earth Day** on Sunday, April 13, at the Farmers Market Pavilion in Eugene, sharing information about our sustainable transportation options. This indoor/outdoor event highlights the intersection of sustainability and social justice, bringing together organizations, businesses, and community members dedicated to eco-friendly living.

MEGGA Hunt Saturday, April 19 • 9:00 a.m.-12:00 p.m.

Lively Park

LTD will be at <u>Willamalane's annual egg hunt</u> event with a resource table, sharing information about our programs and services. This fun-filled celebration features crafts, balloon animals, face painting, train rides, music, and more—and we have a special surprise in store for attendees!

Huerta/Chavez Celebration Thursday, April 17 • 4:30 p.m.

Hamlin Middle School

LTD will be at **Springfield's Huerta/Chavez Celebration** with a bilingual team member to share information about our programs and services. This dynamic event honors the legacies of Dolores Huerta and Cesar Chavez through cultural performances, student artwork, and community engagement focused on equity and social justice.

AARP Fraud Fighter Summit & Expo Saturday, April 26 • 9:30 a.m.-1:30 p.m.

Bob Keefer Center

LTD will be at the **Fraud Prevention Seminar** at Bob Keefer Center in Springfield, sharing information about our programs and services. We will be offering Express Honored Rider Applications for anyone 65 or older interested in applying for or renewing their free LTD Bus Pass, along with expert insights on fraud prevention and cybersecurity.

Public Meetings

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

Board of Directors Meeting

Wednesday, April 16 5:30 p.m.

Budget Committee Meeting

Tuesday, April 29 5:30 p.m.

Please visit LTD's public meeting schedule for the most up-to-date calendar.



Find us on Social media

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the LTD social media page.



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