

# **BUS TALK** MAY 2025

# Safety is Our Priority

LTD prioritizes safety and security for all riders.

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# Got 5 minutes? Take Our Customer Survey!

#### You could win a \$100 gift card

Whether you use the buses frequently,

occasionally, or hardly at all, we want to hear from you! Take LTD's annual customer satisfaction survey to tell us about your experience with LTD. People who complete the survey will be entered to win a \$100 gift card to Fred Meyer. The survey takes 3-5 minutes to complete and is available now–May 19. Printed surveys are available upon request at Customer Service Centers and can be returned there once completed.

#### Take the Survey Today!

# Memorial Day: Sunday Schedules

#### Monday, May 26

Buses: Sunday schedules

#### **Customer Service Centers:**

Eugene, 9 a.m.–5 p.m. Springfield, 9 a.m.–5 p.m. (Closed 1:00–1:30 p.m.)

#### Administrative Offices: Closed

For more information, visit LTD's hours and holiday service webpage.

MEMORIAL DAY



# Access Endless Summer Fun with LTD's Student Transit Pass

As the school year comes to an end, LTD wants to remind students to get their free Student Transit Pass before summer break. All K-12 students in public, private, charter and home schools across Lane County are eligible for the Student Transit Pass program. Students and parents can visit their school's office to get an electronic tap card or information about how to use the Umo Mobility app to redeem a Student Transit Pass. Students must get their bus pass before the last day of school to continue riding the bus for free all summer long. For more information about the Student Transit Pass, visit your school's office.

For more information about the LTD Student Transit Pass, visit your school's office.



# Safety Spotlight: Keeping Youth Safe

Did you know that May is Youth on Transportation Safety Month and Youth Traffic Safety Month? LTD prioritizes safety and security for all riders, including youth. This month is a great time to have conversations with the youth in our lives about situational awareness, pedestrian safety, and the resources available to stay safe in public spaces. Here are some tips to share with youth that can help riders of all ages feel safe and secure when using public transit:

- 1. **Be aware of your surroundings.** Buses and stations are safe places full of trained bus operators, staff, and public safety officers, but it's still important to pay attention to people around you and avoid distractions like phones and headphones.
- 2. When getting on and off the bus, use crosswalks and never cross the street in front of the bus.
- 3. **If you see something, say something.** Talk to any LTD team member if something doesn't seem right or is making you feel unsafe.

LTD is proud to be part of the <u>Safe Place Program</u>, a national network of safe spaces where youth in crisis can go to get immediate help. All LTD buses are designated Safe Places, and bus operators, public safety officers, and customer service representatives are trained to assist get connected with <u>Looking Glass</u> Community Services Station 7 for support.



In addition to staff training and personal safety education, LTD invests in safety features at stations, like energy efficient LED lighting and monitored security cameras that identify opportunities to proactively intervene.

Together, we're making LTD buses, stations, and stops a safe and comfortable place for everyone. "As a mother and a bus operator, I know how important it is to look out for our younger riders. I treat every child with the same care and compassion I would for my own. LTD is proud to provide a safe place for youth, and it's something we take seriously."

- Marina Candelas Silva, LTD Bus Operator





# May is Bike Month

Join us in celebrating May is Bike Month with group rides, events, and more throughout the entire month. Bike Month showcases the many benefits of biking and encourages more folks to give it a try. Do you like the idea of biking to work, school, or activities, but think maybe it's a little too far? Riding the bus is a great way to help bike riders easily extend their range, and it's easy to bring your bike on the bus.

Watch a full <u>tutorial video</u> about taking your bike on the bus and get <u>step-by-step instructions</u>.

# **Reminder about EmX** Fare Validation

**Coming May 15,** riders will pay fare as they board on EmX. It's easy to pay fare on EmX with the Umo App or tap card. Scan or tap as you board, just like on neighborhood bus routes.

Learn more about riding the EmX.



# Summer Service Changes Begin Sunday, June 15

Starting Sunday, June 15, LTD will implement its Summer Service Change, with route and schedule updates designed to improve efficiency and better serve the needs of our community. Below is a summary of the upcoming changes:

#### Springfield Station – EmX Bays Switched

• The bus departing from Bay F will head to Eugene Station. The bus departing from Bay G will head to Gateway/Riverbend or Riverbend/Gateway.

#### Route 79x – UO/Kinsrow

- This route does not operate from June 14 through September 14, 2025.
- This is a routine summer change.

#### Route 81 – LCC/Hilyard (Saturday Service)

- This route does not operate on Saturdays from June 15 through September 6, 2025.
- This is a routine summer change.

#### **Route 82 – LCC/Pearl**

- This route will run fewer trips from June 14 to September 6, 2025.
- This is a routine summer change.

Check for any **service changes** affecting your route and review specific trip details to be prepared.



# May Events with LTD

This May, LTD is hitting the road to be part of several exciting community events across Eugene and Springfield! At each event, we'll be there with resources, helpful information, and a fun, family-friendly activity. **Here's where you can find us:** 

# Asian American, Native Hawaiian, and Pacific Islander Heritage Celebration

Friday, May 9 | 5:00-8:00 PM

Guy Lee Elementary, Springfield

Celebrate the rich cultural diversity of our community at the 3rd Annual <u>AANHPI Heritage Celebration</u>. This free, family-friendly evening features performances, activities, and more.

Get there by bus: Route 12 and EmX

#### Better Ways Block Party Sunday, May 18 | 1:00–5:00 PM

Farmers Market Pavilion & Plaza, Eugene

Join us for the **Better Ways Block Party** hosted by BEST (Better Eugene-Springfield Transportation)! This event highlights sustainable transportation options and builds community connections.

Get there by bus: Routes <u>12</u>, <u>40</u>, <u>66</u>, and <u>67</u>

#### YMCA Healthy Kids Day Saturday, May 10 | 10:00 AM-1:00 PM

Eugene Family YMCA, Don Stathos Campus

This **high-energy event** is all about supporting kids and families in building healthy, active habits. Stop by LTD's table for transit tips and a hands-on activity for the whole family.

Get there by bus: Route 28 and 81

We Are Bethel Celebration Saturday, May 31 | 12:00–4:00 PM Petersen Barn, Eugene

This fun-filled **neighborhood celebration** features 50+ booths, live entertainment, food trucks, and activities for all ages. LTD will be there with a fun activity and info about how to get around town.

Get there by bus: Route 40



# **Public Meetings**

LTD offers multiple ways to attend, watch and participate in LTD's public meetings. Attend in person at the LTD Administrative Office at 3500 East 17th Avenue, or watch the meetings via Zoom, on local channel 21, or stream on Eugene Metro TV's YouTube channel.

**Strategic Planning Committee Meeting** Tuesday, May 6 5:30-7:30 p.m.

**Board of Directors Meeting** Wednesday, May 21 5:30 p.m.

Please visit LTD's public meeting schedule for the most up-to-date calendar.

# Find us on Social Media

Stay up-to-date on the latest news and announcements about LTD. Click on icons to follow or find them on the LTD social media page.





