



August 21, 2026

Dear community members,

Thank you for your support of Lane Transit District's Rural Shuttle Pilot.

Launched this winter, the pilot offered on-demand transportation service in unincorporated South Lane County, the Mohawk Valley, and along Highway 36 between Mapleton and Deadwood. **After a mid-pilot evaluation, LTD has made the decision to conclude the pilot. The final day of service will be September 3, 2026.**

A pilot tests and evaluates new approaches. While this specific service did not generate the ridership needed to support its operation, it provided valuable insight into the transportation needs, travel patterns, and operating challenges unique to our rural communities.

The LTD Connector is not impacted by this change and will continue providing on-demand service in Cottage Grove.

LTD remains committed to reducing transportation barriers for rural residents and using what we learned through this pilot to inform future service concepts and investment decisions. To learn about LTD services across Lane County, visit LTD.org. To provide feedback, call our Customer Service Center at 541-687-5555.

LTD is currently developing Connect 2045, a long-range mobility plan for the region. Access for rural communities is a key focus area of that effort. The insights gained through the Rural Shuttle Pilot are already shaping future planning, and there are still plenty of opportunities for community members to share input. To get involved, email: Connect2045@LTD.org.

Many community partners, local leaders, businesses, and organizations helped promote the pilot and encouraged residents to try the service. Your support contributed to a significant engagement effort across all three service areas.

We look forward to continuing these critical conversations with you.

Jameson Auten
Chief Executive Officer
Lane Transit District

