

# Fixed Route Service Policy Update

*Dave Roth, Mobility Planning and Policy*



# Fixed Route Service Policy Overview

- Supports community outcomes
- Federal Transit Administration (FTA)-required
- Policy components
  - Service overview
  - Service design standards
  - Performance standards
  - Service evaluation procedures
  - Title VI policy
  - Policy maintenance procedure
  - Appendices

## Executive Summary

Lane Transit District (LTD) is committed to creating a more connected, sustainable, and equitable community. Fixed route transit is foundational infrastructure for that commitment, and its impact extends well beyond mobility:

### Healthcare

Reliable transit connects residents to medical appointments, pharmacies, and health services reducing missed care and supporting populations who face the greatest health disparities.



### Workforce

Fixed route service connects job seekers to employment centers and supports workforce participation for shift workers, lower-wage employees, and those without access to a personal vehicle.



### Housing

Bus corridors expand where affordable housing is viable and support transit-oriented development, allowing households to access the region without depending on car ownership.



### Education

Transit provides students at every level – from K-12 to Lane Community College (LCC) and the University of Oregon – with the independent mobility that supports attendance, retention, and academic success.



The Fixed Route Service Policy is one tool for realizing these commitments, establishing the standards and frameworks that govern how LTD plans, evaluates, and adapts its service.

# Service Policy Update Project Recap

- Project Overview & Process
  - Consultant led process
  - Engagement and input from LTD's Strategic Planning Committee (SPC)
  - Integrated new/updated LTD policies
  - Measured against peer agencies
  - Refined fixed routes categories and performance metrics
  - Refreshed policy design and graphics



## Summer 2025

- Project Kickoff
- Performance Metrics Analysis

## Fall 2025

- Peer agency case studies
- LTD staff workshop
- SPC meeting: November

## Winter-Spring 2026

- Draft final policy
- SPC meeting: May

## Summer 2026

- LTD Board meeting
- Policy adoption



# Key Policy Updates

- Simplified route types & route productivity thresholds
- New performance monitoring framework & recommended mitigation measures
- Simplified & more accurate frequency/headway ranges
- New bus stop spacing recommendations and bus balancing methodology
- Updated, compliant Title VI language and definitions
- Updated definition of major service change

Table 6: Productivity Thresholds (Average Weekday Riders per Revenue Hour) by Route Type

| Route Type | Unsatisfactory | Monitor | Standard | Exceeds |
|------------|----------------|---------|----------|---------|
| BRT/EmX    | 30             | 35      | 40       | 50      |
| Core       | 10             | 15      | 20       | 30      |
| College    | 10             | 15      | 20       | 30      |
| Community  | 5              | n/a     | 10       | 20      |
| Rural      | 5              | n/a     | 10       | 15      |

# Questions and Answers



**LANE  
TRANSIT  
DISTRICT**

**Fixed Route  
Service Policy**

**April 2026**

